

Greenfield Guitars Limited Warranty

Greenfield Guitars are warranted to be free of defects in materials and workmanship, for my life as an active guitarmaker. This warranty is extended to the original owner only and is not transferable to subsequent owners.

This limited warranty constitutes the entire warranty of Greenfield Guitars with regard to its instruments. No representation or warranty by any Greenfield Guitars dealer, agent, representative or employee shall be binding upon Greenfield Guitars other than as expressly set forth herein.

The Greenfield Guitars Limited Warranty does not cover the following: wear and tear from normal use and any damage that is the result of misuse, abuse, or unauthorized modifications, damages from unauthorized or self-made repairs or modifications, improper maintenance, accidents, exposure to adverse temperature and/or humidity, and other careless action, which by its nature results in damage to the instrument or to components not manufactured by Greenfield Guitars.

The following are specifically excluded from the warranty:

- Cracking of wood or finish or any other damage resulting from exposure to extremes, rapid changes of, or adverse temperature and/or humidity. Please refer to the Instrument Care document provided with your guitar. Failure to strictly adhere to temperature/humidity care will void this warranty.
- Cracking of Brazilian rosewood.
- Sinking of finish or the fine separations that are common at the purfling lines and between rosette tiles, tonal characteristics, worn frets, worn tuning machines, or finish damage caused by extreme cold or contact with plastics or solvents.
- Tuners or other hardware not manufactured by GREENFIELD GUITARS and are subject to the warranty of their respective manufacturer.

If at any time this GREENFIELD GUITAR malfunctions because of faulty materials or workmanship, GREENFIELD GUITARS will repair or replace the instrument at its sole option.

HOW TO OBTAIN WARRANTY SERVICE —

Should you require warranty service, please contact GREENFIELD GUITARS. We will then authorize you to return the guitar to us, or to a repair person in your area, at our sole option. No warranty work may be done without such authorization, and work done without authorization may void your warranty.

If your guitar is sent to us, we will notify you of the work to be done and an approximate date of completion. If additional non-warranty work is indicated, we will advise you. It is not necessary to purchase non-warranty work to obtain service or materials covered by this warranty.

The owner is responsible for any shipping charges incurred, including excess value and shipping insurance.