

Caring for your instrument

Söderlund Guitars require relatively little maintenance. What follows are some guidelines on how to ensure the optimal performance and longevity of your instrument.

Body and neck cleaning and polishing

All Soderlund Guitar necks and bodies have been finished in either a nitrocellulose lacquer or in hand-rubbed oil finish. Please check your spec sheet to determine what the finish is on your guitar. Nitrocellulose finishes are long-wearing and require only the occasional gentle cleaning with a non-abrasive guitar polish to retain their protective, lustrous finish.

If your instrument is finished using a hand-rubbed Tung oil finish, it should be restored with the occasional application of a natural oil, ideally every three months or thereabouts. Linseed or similar natural oils are ideal and should be used according to the guidelines of the manufacturer. We use Woodoc furniture oil on all of our instruments and on our fingerboards before shipping.

Fingerboard

Unless otherwise specified, all fingerboards on Soderlund Guitars are uncoated. Light coloured fingerboards are sometimes coated in a thin nitrocellulose or Tung oil finish to prevent discolouration. If your neck is uncoated, it should be oiled at least every three months with a silicon-free, natural wood oil. This helps to minimise the impact on the fingerboard wood of undue changes in the humidity of your environment. If in doubt about the suitability of an oil for your fingerboard, please consult your local music store to inquire about specialised products for this purpose.

Neck adjustments

Should you feel that the neck of your guitar requires adjustment, whether because of inevitable changes in the wood of the instrument over time or because of a change in string gauge, we'd advise that you consult a professional luthier. Usually, this kind of setup is best done by somebody who's done a lot of it and made his or her mistakes on other people's guitars. However, if you'd like to earn your stripes as a repairman on this instrument, please be aware that we cannot be held responsible for any changes or damage you may effect in the process of adjusting the truss rod, the nut, the saddle or the fretwork of your guitar.

Standard Warranty

This instrument has been hand-made from selected woods and components and has been rigorously tested before being made available for sale. Every Söderlund Guitar is checked and given a final setup before shipping. We warrant this instrument to be free from defects in materials and workmanship for seven years after its original purchase, subject to the limitations outlined below.

The warranty is extended to the original purchaser only and may not be transferred or assigned to and following owners or purchasers. In order for the original purchaser to validate any warranty claims, an original proof of purchase must be provided to Soderlund Guitars.

This warranty does not cover:

- Pickups, switches, jacks, controls, other electronic components, tuning machines, hardware, pickguards, plated surfaces, cases, and case hardware.
- Any modifications or repairs effected by anybody other than Söderlund Guitars;
- Any instrument where the serial number has been removed, altered or defaced;
- Any damage due to accident, negligence or misuse;
- Shipping damage of any kind;
- Normal "wear and tear," including but not limited to color fading, shrinkage of the woods, discoloration of, or damage to, the original finish, worn frets, strings, tuners, hardware and plating;
- All other damage and deterioration due to normal usage, wear and tear, aging, accidents, neglect, abuse, or Acts of Nature
- Any instrument that has been subjected to extremes of humidity or temperature, sunshine, salt air or perspiration.

To lodge a warranty claim, please contact us as per below to ensure that the issue is covered by this warranty. If it is found to be covered under the warranty, the repair will be done at no cost to the purchaser/original owner. If the repair is not covered under the warranty, you will be given an estimated cost to repair the issue (to the original owner/purchaser). Defective components that qualify for coverage under this warranty will be repaired or replaced at our discretion without charge.

All transportation, insurance, and freight charges associated with warranty service and repairs are the purchaser's responsibility, as is any service initiated to customize setups or adjustments beyond factory specifications.

Söderlund Guitars makes no express warranty of any kind whatsoever. All implied warranties are hereby disclaimed and excluded from this warranty. Söderlund Guitars shall not be liable for any special, indirect consequential, incidental or other similar damage suffered by the purchaser or any third party, including without limitation, damages for loss or profits or business or damage resulting from use or performance of the instrument, whether in contract or in tort, even if we have been advised of such damages.

Should you wish to make a warranty claim, please contact:

John Söderlund
Email: john@jgsguitars.com
Tel: +27 (0)82 799 3471
Web: www.jgsguitars.com

Deliveries to:

Söderlund Guitars, 27 Kitchener Rd., Pietermaritzburg, 3201, South Africa.