



Stringed Instrument Warranty

LIMITED 7 YEAR WARRANTY MRK Artistry LLC warrants this instrument to be free from defects in materials and workmanship for 7 years after its original purchase. This warranty does not include pickups, switches, jacks, controls, all other electronic components, tuning machines, hardware, pickguards, plated surfaces, cases and case hardware. This warranty applies only to the original retail purchaser when this instrument is purchased from MRK Artistry Website or picked up locally and an authorized MRK Artistry LLC supplier, and is subject to the limitations set forth herein. It is important that you retain your original sales receipt as proof of purchase. If applicable, MRK Artistry LLC can identify non-warranty maintenance and should be the first point of contact when service of any kind is required for your MRK Artistry LLC instrument. To receive warranty service, return the complete instrument to MRK Artistry LLC, with your sales receipt as proof of purchase, during the applicable warranty period. It is required that you have a conversation with MRK Artistry LLC prior to returning your instrument so you can be sure your issue is covered by MRK Artistry LLC's warranty. Defective components that qualify for coverage under this warranty will be repaired or replaced (at MRK Artistry LLC's discretion) without charge. All transportation, insurance and freight charges associated with warranty service and repairs on MRK Artistry LLC instruments are the responsibility of the purchaser, as is any service initiated for the purpose of customizing setups or adjustments beyond factory specifications. Initial standard setup and adjustment of the instrument and its components at the time of purchase are considered normal dealer product preparation and are not covered by this warranty. Limitations and exclusions: The following items are not covered by this warranty:

- fret wear • saddle wear • nut wear • strings and batteries • setups, adjustments or routine maintenance of any kind • damage to finishes or finish cracks • splitting or warpage of wood due to changes in temperature or humidity • exposure to or contact with sun, fire, moisture, perspiration, body salts and acids, guitar straps, guitar stands/hangers made from vinyl, plastic, rubber or other synthetic materials, or any other chemicals or polishes • damage, corrosion or rusting of any hardware components caused by humidity, salty air, or exposure to the moisture, body salts and acids of perspiration • damage to an instrument resulting from customization or modification • normal wear and tear on any part of the instrument or case including jacks, controls, switches, plated surfaces, tuning machines, pickguards, handles, latches, case hardware, etc. • all other damage and deterioration due to normal usage, wear and tear, aging, accidents, neglect, abuse, or Acts of Nature • shrinkage, cracking, or deterioration of plastic bindings • any instrument, whose serial number is missing, altered or tampered with in any fashion • any instrument purchased from anyone other than MRK Artistry LLC • issues caused by service that was not performed by MRK Artistry LLC.

MRK Artistry LLC assumes no liability for property damage resulting from failure of this product nor any loss of income, satisfaction, or damages arising from the loss of use.

MRK Artistry LLC reserves the right to change its warranty program at any time without prior notice to you.

Refer to MRK Website for additional warranty and Terms. MRKArtistry.com